Thank you for joining us for the Filmmaker Spotlight with RED, Wildlife Society of Filmmakers and Jackson Wild!

Here is a helpful guide to accessing and using the platform - Remo. If for any reason, you have trouble, please visit our Zoom Help Desk here on Tuesday December 15th, beginning at 11:30amET/5:30pmCET

*Please note that the Chrome and FireFox browsers are recommended and will work best.  
*Remo is a browser-based solution. Therefore, you do not need to download any apps or programs.  
*We recommend logging in 30 minutes prior to the event begins.

To begin, click on this link that will take you to the landing page (image below).

From here, click on the “Save me a Spot” or “Sign in and Join Event!” Button (NOT the “Join as Speaker” button). You will then be prompted to create an account with basic information.

If you have already attended an event in Remo (the Virtual Summit, WaterBear launch) you should already have an account set up. You can use this same login. If you do not remember your password, you can use the “forgot password” recovery option, or use a different email address to create a new account.

The event will begin at 1pmET/7:00pmCET and you will have access to the platform starting 30 minutes prior. If it is before 12:30/6:30, you will see a countdown letting you know when the event will begin.
After you successfully login, You are all set to take part in the event! When the presentation begins it will automatically appear on your screen. Sit back and enjoy the show!

If you would like to explore more...

You may notice that you have been automatically placed at a table with up to 7 other people. Here you can video chat with those sitting at your table. Just make sure your video and microphone buttons are clicked on (see icons in image below)

You can also toggle between “Tile View” and “Floor View” by clicking the icon at the bottom, on the far left.

There is also a chat function available. When you click on the “Chat” icon, the window below will pop up. From there you can chat via:

1. Public Chat
   a. General Chat - Everyone else in the platform
   b. Table Chat - just to the other people at your table
2. Private Chat - directly to any other individual listed

Your unread messages will appear at the top of “Private Chat” and you will see a red indication dot.
When a table is full (8 people), no one else will be able to join, until one of the existing participants moves to a different table.

You can move to a different table when you are in the “Floor View” or by clicking “Back to Floor”. From here, simply double click on any empty seat you see at another Campfire. You will then be able to video chat with the people at this new table.

We also have multiple floors that you may also travel between. This is done by clicking on the floor numbers on the left hand side of your screen. The floor you are currently on will be highlighted in green.
Troubleshooting
- Try refreshing your browser
- Make sure you are using Chrome or Firefox
  - Zoom Help Desk here

Thank you!